

## Frequently Asked Questions

### Where am I going?

The Kimberley is twice the size of Victoria covering approximately 243,000 square kilometres. The route we travel is approximately 2800 km's over 12 days. The Gibb River Road and the access track into the Bungle Bungles are both corrugated roads. Our vehicles stop regularly, usually every hour on the rough roads. The longer days of travel are along the Great Northern Highway on our first and final two days back to Broome. The roads vary from sealed highway to rough dirt track. You can expect that dust will infiltrate some of our equipment during the journey.

### Tour Inclusions

- Air-conditioned 4WD bus travel.
- All meals, snacks, water.
- Fully guided walks.
- Campground Fees.
- National Park entrance fees.
- Tents set-up and awaiting your arrival at all non-National Park campsites.
- Canvas Travel Bag, yours to keep.
- Swag: mattress, sleeping bag, linen, pillow & pillowcase.

### What isn't covered?

- Alcohol or soft drinks.
- BYO refillable water bottles. We recommend two 750ml to 1-litre capacity insulated water bottles per person.
- Spending money: Allow some spending money for shops you visit.
- Optional Tours: Available whilst travelling with us should you elect extra experiences whilst travelling within the Kimberley.

### What type of vehicles are used?



We use 4-wheel drive Isuzu trucks, custom built for our purposes. Each vehicle accommodates 2 guides & 16 passengers. Each forward-facing seat is fitted with seat belts. Air conditioning is standard enabling comfortable travel in the harshest conditions. We have a PA system on-board to keep you informed and entertained throughout your journey.

- Our vehicles have sliding windows that open to allow unimpeded photography and fresh air ventilation when conditions allow.
- Our vehicles tow custom built, solar powered, Adventure Wild trailers with our camp kitchen and additional storage.
- Your safety is our priority. Each vehicle has a satellite phone, UHF radios, fire extinguishers, first aid kits and all necessary equipment to operate in remote areas.
- Our teams are licensed by government bodies, professional, experienced tour guides. Each person holds a current Senior First Aid Certificates and is a Food Safety Supervisor.

## **How many people on the tour? Who are my guides?**

A maximum of 16 guests will be in the group. We achieve a great blend of couples, independent travellers and friends travelling together.

Adventure Wild is unique as the only operator in the region to offer two experienced guides as hosts on every tour. This increases your safety and security as well as level of personal service. In addition our guides are mature, husband and wife teams who work together with a unique compatibility and teamwork. They will share their passion and knowledge of this spectacular region with you.

## **What will I sleep in?**

Adventure Wild provide permanent campsites on 10 out of 11 nights with spacious Kodiak Flexbow tents set up and awaiting your arrival, allowing more time to relax and enjoy the beautiful Kimberley region.



It is only whilst camping at Department of Biodiversity, Conservation & Attractions (DBCA – National Parks) that you are required to set up and pull down your tent. On these occasions we use an easy to assemble 'Tourer' style tent for couples and a three person pop-up tent for independent travellers.

Our tours are all inclusive. Adventure Wild will provide you with all bedding including a swag, commercially laundered sleeping bag, sheets, pillow and pillowcase. The swags have a mattress between 2 ½ and 3 inches thick that is enveloped in canvas to protect your linen during travel. There is a stool inside each tent.

A limited number of canvas camp stretchers are available on request. The stretchers do not increase overall comfort, they are supplied for people with mobility difficulties or who have difficulty getting up and off ground level. The stretchers are available at a hire charge of \$60 per stretcher per trip and MUST be pre-booked in advance. Please note there is a weight limit of 110 kg on hire of stretchers and the stretchers weigh approximately 13 kg and can be cumbersome to set up and pack down.

## **I am travelling alone. Do I need to pay more or share a tent?**

No. Adventure Wild do not charge a single supplement, nor do we expect you to share a tent with a stranger. Independent travellers have privacy without charge. Friends travelling together may also have a tent to themselves, where numbers allow, at our permanent campsites.



Please note that should we need to set up or pack down a campsite, then your tent may be a smaller pop-up dome style tent as opposed to the larger Tourer style tent offered to couples or guests sharing.

## Do I need to help?

Please be aware that this is a hands-on tour. You will need to set up and pull down your tent on the first night and yes, you will need to **roll your own swag each time we change camp**. Fortunately we have three 2-night stays and one 3-night stay, meaning we only change camp on 6 occasions throughout the tour.



Everyone 'pitching-in' with the loading and unloading of swags, luggage bags, chairs and tables is essential for a successful tour. Guests will also share dishwashing duties. The chores are not hard or strenuous and are a great way to get to know your fellow travellers.

## Are there toilets and showers?

We have flushing toilets and showers at all campsites. The campsites vary between Department of Parks and Wildlife (DBCA) campgrounds and privately owned / managed caravan parks or cattle stations. The campsites we use are:

- Windjana Gorge
- Mt Barnett Station at Manning River
- El Questro Station
- Kununurra – Kimberleyland Caravan Park
- Bungle Bungle Caravan Park or Purnululu National Park
- Fitzroy Crossing – an Adventure Wild exclusive campsite on a working cattle station

## Do I need to bring food and drinks?

All food is provided from morning tea on day one to lunch on day twelve. Please ensure you advise us when booking if you have any **special medical dietary requirements**. We will do our best to accommodate these. We are competent at catering for vegetarians, vegan, coeliac, lactose intolerance and similar medical dietary allergies.

We have fresh fruit and snacks available to guests at all times.

Breakfast Toast, Muesli, Cereal, Fruit, Tea, Coffee & Juice.

Morning Tea Coffee, Tea, Milo, Cordial, Biscuits / Cake & Fruit

Lunch Cold meats, Fresh Salads.

Dinner Delicious roasts, tasty casseroles, curries and pasta are just some of the main courses. Aussie Damper, BBQ and other camp specials will help 'tame' that outdoors appetite.

Your tour guides are very adventurous and you will be amazed at the meals and desserts they conjure up in 'The Outback'! We sit at a table to dine, provide wine glasses and an eleven-night dinner party under a million stars.

## Food Preferences

We cater to medical dietary requirements and will do our best to accommodate food preferences. Please take into consideration that you are one of 16 guests, we have limited storage and we are operating in a remote and rugged location where fresh supplies are not readily available after departure. We are camp cooking for a group in the remote outback so your flexibility to work with our guides will assist greatly. Food preferences cannot be guaranteed. Please discuss your preferences at the time of booking.

## Water & Water Bottles

Please bring your own refillable water bottles. Adventure Wild strongly recommend two reusable water bottles per person, each 750ml – 1-litre capacity, insulated bottles.

The water in the Kimberley is great to drink. Our vehicles hold 150 litres of water for consumption. Please be aware that some of the campsites that we utilise have bore water only. Please check with your guides prior to filling your water bottle at from taps at camp.

## BYO Alcohol Beverages and Soft Drinks.

BYO alcohol and soft drinks. Please purchase any alcohol or soft drinks that you would like to take on tour, in Broome, on the day before departure. Due to alcohol restrictions in The Kimberley it is not possible to purchase alcohol prior to midday. Cask wine and fortified wine is also not available. Initially you will need enough drinks to last you six nights. We will restock in Kununurra. Adventure Wild will supply an esky and ice to cool your drinks.

If you are drinking beer please bring cans rather than stubbies (bottles), however, if your favourite beer comes in a bottle, please buy what you prefer to drink. The reason we prefer cans is because there is no rubbish collection in the outback. We crush cans and take them with us. Bottles of wine are fine! Your alcohol is not included in your luggage limit. We do not have an alcohol limit so please bring whatever you would like to drink, it is your holiday so relax and enjoy!

## Packing



Due to the time we are on the road and the rugged conditions we encounter, space is at a premium. We cannot accommodate suitcases or hard framed luggage. Adventure Wild will supply guests a soft sided bag for use on the tour and this is yours to keep. This bag will be posted to you in advance or delivered to your accommodation on the day of your arrival in Broome. We have a capacity limit of 15kg. Please also bring a **small** backpack to store your camera and personal items for daytime use.

Towels are not provided. For swimming, sarongs (or similar) are lightweight, quick drying and perfect for daytime use. We also recommend microfiber towels for showering as they will dry quickly and easily on tour. Please do not overpack, one set of warm clothing is all that you will require. There should be room to spare inside your bag.



## What if I have additional luggage?



Adventure Wild has the facilities to store extra luggage for you in Broome. We will pick up your excess bags on the morning of departure and deliver them to your accommodation of choice on your final day. A standard pick-up/drop off fee of \$25.00 is applicable. We offer this service to you so that you don't have to worry about excess luggage.

If you are leaving us in Kununurra, Greyhound Freight Service can transport excess baggage should we have insufficient room on the vehicle to accommodate your bags. <http://www.greyhoundfreight.com.au>

## Do I need to be fit?

A reasonable level of fitness is required to hike into the spectacular gorges and other interesting places we visit. Guests need to be capable of walking up to five kilometres through bushland and over uneven ground in the Kimberley warmth. The weather will average 28 to 32 degrees every day, with higher temperatures early May and from mid-August.

The walks include dry riverbeds and gorges where large rocks move underfoot, so stability is essential. Many of the walks include stepping up and climbing down into and out of riverbeds, at times clambering over and around rocks. We ask that you be healthy, active and be able to walk a few kilometres at a time.

## Medical Conditions / Medication

Should you suffer from any medical condition that may impede your suitability to travel, please discuss your abilities or condition with us. Please ensure you bring your correct medication and sufficient quantities for the duration of the trip. We can refrigerate medication for you as required.

## Flights to Broome?

Qantas and Virgin airlines fly direct between Broome and Perth three times per day, making flights to Broome easy. Most states will connect with only a 1-2 hour stopover in Perth, prior to continuing onto Broome. Alternatively, it is possible to travel via Darwin. Air North, Qantas and Nexus Airlines all fly daily from Darwin to Broome.

## Qantas fly direct between Melbourne & Broome return –

- Sunday (from March)
- Wednesday / Sunday (mid-May)

- Wednesday / Friday / Sunday (end of May)
- Monday / Wednesday / Friday / Saturday / Sunday (mid-June)
- Monday / Wednesday / Friday / Sunday (late July)
- Wednesday / Sunday (September)

### **Qantas fly direct between Sydney & Broome return –**

- Saturday (from April)
- Tuesday / Thursday / Saturday (from June)
- Tuesday / Saturday (September)

making travel to Broome very easy.

It is worth waiting for a Qantas flight special. Planning your holiday in advance you have great opportunity of achieving discounted fares on direct flights.

### **I am driving to Broome, where can I store my car, caravan or camper trailer?**

If you are driving to Broome, it is possible for you to store your car, caravan, or campervan, whilst you are on tour with Adventure Wild. There is a fee of \$10 per day for 12 nights. The vehicle/s will need to be stored at our premises the afternoon prior to your tour departure. It is not possible to stay on site, therefore one night's accommodation pre-tour will need to be arranged. We will assist you with transfers to your accommodation and collect you from there on the morning of your departure. You can collect your vehicles upon your return to Broome on the final day.

In the alternate, there are several options with various pricing and facilities available. Please refer to the Broome Accommodation list or contact us for further details. Please be aware that this option and any arrangements are independent to your Adventure Wild tour.

### **Accommodation Pre & Post Tour – Collection & Drop Off**

A Broome accommodation guide is available to assist you with your choice of accommodation. We will collect you from your accommodation from 6.00 a.m. on day 1 and return you to your accommodation of choice on the final day. We will email you the week prior to your tour departure date to provide further information and a more accurate collection time. We ask that you are ready and awaiting our arrival kerbside at the front of your accommodation.

A minimum of one-night pre and post tour is required, however we recommend maximising your time in Broome and exploring the wonderful sights of this unique coastal town.

### **Can I Charge My Camera/Laptop?**



Yes, our coach is fitted with USB A charge points for whilst we travel. 240-volt power is available at El Questro Station and at Kimberleyland in Kununurra. Spare batteries are a great idea.

## **Do I need travel insurance?**

Absolutely. Travel Insurance is essential when travelling in remote areas of Australia. It is important that your insurance includes medical evacuation. There are some areas along the Gibb River Road that an ambulance cannot attend due to time, distance and fuel constraints. Accidents, Inclement weather, road closures, vehicle breakdowns can all result in missed connections, lost or damaged luggage or injury.

Please ensure that you have comprehensive cover from the time of reservation. Please contact your current insurer (health/car/ home) for a quote. Alternatively, Adventure Wild recommends Travel Insurance Direct, 1Cover or Covermore insurance.

## **In case of an emergency?**

There is limited mobile communication between Broome and El Questro Station. Should your family or friends need to contact you, please ask them to call the free call number (within Australia) 1800 359 008 or Simone +61 408 221 104 at any time.

We are in regular communication with your guides and your accommodation locations. Satellite telephones are carried by our staff and we have procedures in place to ensure messages will reach you as soon as possible.

## **Emergency Response**

All of our vehicles carry satellite telephones, these are modern Sat Sleeves that connect with smartphone technology, allowing immediate access to all telephone numbers and information stored in our telephones.

In addition, our guides carry two way radios on walks and we have UHF radio on board the coach. Our network with local station owners, nursing posts and businesses is very comprehensive.

Having two mature guides on every tour certainly increases safety for our guests, in addition to a greater ability to respond, manage and coordinate any accident or injury that occurs. The second guide is also able to care and manage the non-injure passengers. Both guides are qualified with Senior First Aid training, they both drive our trucks and tow our trailers and are all very adept at managing all circumstances.

Guides are supported 24 hours a day, 7 days a week by the owners of Adventure Wild Kimberley Tours, who are extremely experienced in emergency management. In the case of an accident or injury the owners assist to coordinate the required response, Ambulance, RFDS, charter flights etc from Broome. In addition to communicating with family and insurance companies.

Assistance is provided with arranging accommodation, flights and cancelling advance reservations at our guests request. We provide letters of support and all the relevant information and documentation for any subsequent insurance claim, making the process as fluid as possible.

We actively work towards minimising risk or injury to any of our guests, however, accidents can happen. We are confident that our abilities, response and assistance to our guests in these circumstances ensure the best possible outcomes for all. Our personalised service is second to none.

### **Is there telephone / internet service available?**

There is limited mobile service for the first two hours after leaving Broome. Once you turn onto the Gibb River Road between Derby and Kununurra, there is only random mobile telephone service until you reach El Questro Station. Telstra communication is at El Questro. Full mobile service is available in the towns of Kununurra, Halls Creek and Fitzroy Crossing.

### **Do I need to bring money?**

Your tour fee includes all meals, accommodation, park entry fees and camping fees. We stop at various roadhouses and shops where you may like to purchase drinks or snacks. ATM facilities are available, though some cash may be handy just in case. Please bring \$1 & \$2 coins for laundry.

### **Optional Tours**

There are also other optional activities, such as scenic flights, helicopter flights and boat cruises that you may like to participate in. The 'Optional Tours' are not included in the tour fee and you will be invoiced for payment. Please refer to the Optional Tours list for full details and pricing.

### **How do I make a reservation?**

Adventure Wild offer you the opportunity to make a non-obligatory reservation. Please let us know your preferred date and we will 'pencil' you in. Once you know that everything will work for you we ask for a deposit of \$600 each. The full amount is due two months prior to departure. Should your plans not come together then we ask you to advise us at your earliest convenience so that we may open the seat for another guest.

### **Payments Required**

Adventure Wild require for a deposit of \$600 per person upon reservation. This deposit is fully refundable, subject to a \$49.50 administration fee, up to 3 months prior to your tour. The full amount is due 60 days prior to departure. Yes, you are welcome to make payments via instalments if this suits your budget best.

### **How can I pay?**

**Direct debit** payments avoid bank fees and are received within 24-48 hours. Payment may be made via

Account Name: Adventure Wild Pty Ltd

BSB: 066 505

Account Number: 1044 9355



### **Credit Card**

Secure credit card payments may be made via our website.

[www.adventurewild.com.au/payment](http://www.adventurewild.com.au/payment)

### **Merchandise**



A large, re-foldable Adventure Wild, detailed, and informative, HEMA map of the Kimberley is available for purchase for \$20.

Adventure Wild microfiber towels are also available for purchase. These towels dry rapidly, are 140 cm x 70 cm and great value at \$25 each.

**We thank you for considering / choosing Adventure Wild 😊**